



CITY OF MENIFEE

SUBJECT: Agreement Amendment with GoGov, Inc. for Citizen Request Management and Revenue Experts Software Service Integration

MEETING DATE: December 17, 2024

TO: Mayor and City Council

PREPARED BY: Christine Booker, Budgets & Grants Analyst

REVIEWED BY: Chris Karrer, Police Chief

APPROVED BY: Armando G. Villa, City Manager

RECOMMENDED ACTION

1. Approve and authorize the City Manager to execute Amendment No. 1 to the existing Professional Services Agreement with GoGov, Inc. for citizen request management and revenue experts software service integration with Peregrine Technologies, Inc., increasing the contract amount by \$4,200 for Fiscal Year 2024/2025.

DISCUSSION

The Menifee Police Department (MPD) Code Enforcement Unit currently contracts with GoGov, Inc. for citizen request management and revenue experts' software services. The requested amendment would allow for integrating GoGov data into Peregrine which would significantly enhance the capabilities already in place. Currently, Peregrine allows personnel—both sworn and non-sworn—to efficiently access a wealth of data from multiple sources, including Computer Aided Dispatch (CAD), Records Management System (RMS), Axon (Evidence.com), Automated License Plate Readers (ALPR) from Flock, and bulletins from other agencies. This centralized access supports a range of needs, from investigative searches on vehicles, locations, people, and crimes to more detailed narrative searches, improving efficiency across divisions.

The integration of GoGov data would further Menifee PD's long-term goal of integrating more resources to boost officer safety, provide valuable investigative leads, and support proactive policing and code enforcement. The integration of GoGov's insights, including location photos, contact details, owner information, vehicles, violations, and identified issues, would enrich the data already available in Peregrine. This would provide our staff with more complete, real-time intelligence and enhance field operations, patrol deployment, and decision-making.

Empowering field staff with this additional data would lead to faster, more informed responses, improving overall public service and ensuring quicker resolutions for the citizens of Menifee. The integration of GoGov data represents a smart, strategic investment in officer safety, operational efficiency, and community-focused policing.

Pursuant to Menifee Municipal Code Chapter 3.12.090, any change order in an amount greater than \$25,000 or any change order which, when considered with the aggregate amount of all other changes to a contract, exceeds 10% of the original contract cost, shall be approved by the City Council. All other terms of the agreement shall remain the same.

STRATEGIC PLAN OBJECTIVE

Safe and Vibrant Community

FISCAL IMPACT

The fiscal impact of Amendment No. 1 is \$4,200. Funding for the proposed amendment is available within the adopted Fiscal Year 2024/2025 Budget for the Menifee Police Department, Code Enforcement Division in the General Fund under professional services (1100-MPD-CODE-652800). No additional budget appropriation action(s) would be required. Future year funding would be budgeted in the corresponding fiscal years.

ATTACHMENTS

1. Amendment No. 1
2. Original Agreement